

## COMPANY QUALITY POLICY

Centro Style SpA designs, manufactures and markets products related to the optical sector, according to the regulatory requirements applicable to medical devices, personal protective equipment, electrical equipment as well as accessories and cleaning products.

Centro Style is therefore a producer, manufacturer, importer and distributor, in accordance with EU Medical Device Regulation 217/745 and EU Regulation 2016/425 on personal protective equipment.

Below is Centro Style's long-standing mission and vision:

**MISSION:** *The company's long-standing philosophy is summed up in its pay-off, "around people". From when a product or service is designed up to customer service, we work with the specific needs of our target audience in mind. The goal driving the company's mission is to extend the life of the company itself by interpreting changes in the market and responding to them promptly.*

**VISION:** *To be a reliable all-round benchmark for the optical centre, offering dedicated products and services consistent with company values. Reliable as far as values are concerned, but constantly and swiftly adapting to identify market changes and innovations to be pursued.*

The Management intends to continue to pursue the process of continuous improvement to:

- meet customer requirements
- compete against the competition at all times
- constantly comply with regulatory developments in export countries
- and build a stimulating internal environment for all staff.

To achieve the objectives described above, the company implements the following strategic processes:

- **Building a loyal base** of customers and stakeholders by delivering **high-quality, safe and effective** products and services **that comply with mandatory regulations;**
- **Optimising** processes, established in compliance with the quality management system in line with the UNI EN ISO 9001:2015 standard, which ensures they are effective through the coordination of all staff;
- Ongoing staff **training** on regulatory and technological aspects;
- **Technological development and dissemination of an AI culture** as a constant and primary objective for growth;
- Effective, clear and timely internal and external **communication** to foster relationships and partnerships.

The Management